SERVICE HOTLINE

**REFERENCE NUMBER: 121/2022** 

6 September 2022

## INTEREST RATE DERIVATIVES MEMBER RANKING REPORT - CHANGE IN DELIVERY METHOD

In line with the JSE's strategic intent to standardise the way that we provide data to our clients and taking security standards into account, especially for confidential data, we are informing you via this hotline that the current way that we deliver your Interest Rate Derivatives Member Ranking report to you each month will be changing.

The manual actions to produce and deliver the report will be automated and the report, instead of being emailed to you each month, will be placed in a secure folder on our IDP File Transfer server which is our primary FTP server that we use to make data files/reports available to external parties. You, or your technical support person, will need to connect to the IDP FTP server, authenticate and then navigate to the relevant folder to retrieve/download the report. Your member firm should already have access to the IDP FTP server for other data needs so please consult the appropriate technical colleagues at your company to assist you.

Being considerate of you needing time to adjust to the new delivery method, the IDP delivery change will only be implemented for the October monthly report going forward. To ease your transition, the reports for October to December will be made available in dual delivery mode with the January 2023 report only provided in IDP delivery mode and going forward.

If you have any questions or concerns about IDP access, please contact our Customer Support team using the contact details on the right. If you have any other product related questions, please contact our Business Intelligence team via <u>teambi@jse.co.za</u>

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Market / Service: JSE End of Day Interest Rate Derivatives Member Rankings

Environment(s): Production

## **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@ise.co.za

## **Issued By:**

Business Intelligence Team Information Services Division